AIS
TECHNOLOGY

SUPPORTING THE IT
OF UK BUSINESSES:

THE CYBERSECURITY FOCUSED IT SUPPORT COMPANY

70%

Of companies are **unprepared** to deal with a cyber attack.

43%

Of cyber attacks target **small to medium sized businesses.**

18%

Of companies **go out of business** within 6 months of a cyber attack.

Cyber security is one of the most important yet overlooked requirements for your business and your data. Whether it is human error, cyber attackers or viruses, your data and technology is always at risk.

You wouldn't leave your office open all the time for anyone to break in; it's the same for your data.

We provide you with the latest security technology and real-time monitoring, giving you peace of mind that your data, your clients' data and all of your systems and information are always safe and secure.

AIS TECHNOLOGY ACTIVELY KEEPS YOUR DATA **SAFE** WHILST MAXIMISING THE **PRODUCTIVITY** AND UPTIME OF YOUR **PEOPLE** AND **SYSTEMS.**

In 2023, UK businesses collectively lost an estimated **£3.7 billion** due to internet and IT-related failures

Beyond financial loss, downtime disrupts communication channels like email and collaboration tools, further compounding the negative impact.

Businesses can also face reputational damage and potential customer loss if frequent outages cause service delays.

IT Outages in the UK:

Nearly **40%** cause a form of brand damage

30% directly result in lost revenue

In addition, up to **43%** of organisations report **data loss** from downtime

For businesses to thrive, having a reliable IT infrastructure that is regularly maintained and monitored is essential to avoid costly downtime and operational disruptions.

Our **Services**

Proactive IT Support

We will provide your business with bespoke IT support services. Whenever you need us with cover up to 24 hours a day, 365 days a year.
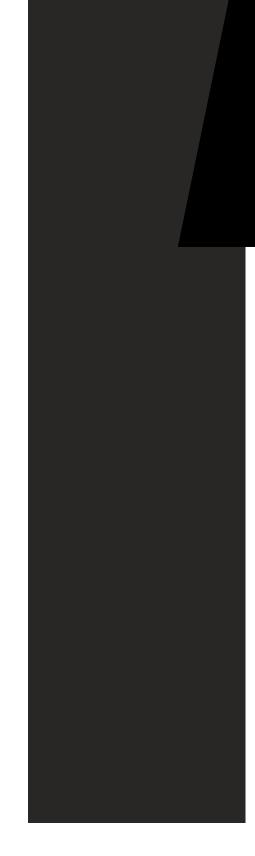
Cloud / Microsoft 365

As a Silver Microsoft Partner, we can provide Microsoft 365 & Azure solutions to meet your requirements maximising productivity.

Project & Consultancy

AIS Technology will work with you to define your requirements and develop a solution to meet your budget.

Enterprise Networking

Keep your business connected to your people, maximise uptime; we will deploy expert resources quickly to minimise outages.

Silver
Microsoft Partner

D&LL Technologies
DELL EXPERT NETWORK

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CISCO
Partner

CYBER ESSENTIALS PLUS

STREAMLINE
Your Workspace
with AIS Tech's
FREE IT Setup

We understand that a well-organised, **efficient workspace** is key to maximising productivity. That's why we offer free setup of all IT equipment as part of all our service packages. Our **expert technicians** handle everything from installing full servers and networks to laptops, monitors, and docking stations to configuring office-wide video conferencing systems. We ensure your workspace is not only functional but also optimised for smooth operations and collaboration.

We take the hassle out of setting up your tech, so you can enjoy a neat, organised, and fully operational workspace from day one

Our setup process goes **beyond** just plugging in devices. We carefully arrange your IT infrastructure to create a clutter-free, intuitive workspace that promotes efficiency and reduces technical headaches.

With **AIS** Tech, you can trust that every detail—cable management, device configurations, and software installations—is handled with precision, so you can focus on what matters most: **running your business.**

What Sets AIS Tech Apart?

GAURANTEED 1 HOUR SLA

Rapid Response Times

With a guaranteed 1-hour response time, AIS Tech ensures that issues are addressed quickly, minimizing downtime and keeping your business running smoothly.

Fully Managed IT Services

From routine maintenance to advanced troubleshooting, our comprehensive management of IT systems provides complete peace of mind, allowing you to focus on your core business without worrying about technology challenges.

24/7 Helpdesk Support

Our round-the-clock helpdesk is always available to assist with any technical queries or urgent issues, ensuring your team has support whenever they need it.

Advanced Cybersecurity Solutions

AIS Tech takes cybersecurity to the next level with MDR and EDR services that provide 24/7 protection for company devices and Microsoft 365 data. Combined with regular cybersecurity training, we ensure you are always safeguarded against emerging threats.

Seamless Hardware Supply and Support

AIS Tech offers end-to-end hardware solutions, from procurement to installation and ongoing support, ensuring your equipment is always up-to-date and functioning at its best.

Proactive Monitoring and Maintenance

Our approach to IT support includes constant monitoring and proactive maintenance, identifying and resolving potential issues before they can impact your operations.

Transparent, All-Inclusive IT Support

Our IT Support package offers fully inclusive services with no hidden fees, enabling you to manage IT budgets effectively. Monthly reporting gives you access to real time data letting you know how we are performing.

Precision in Service Delivery

We carefully assign the right engineer for each task, ensuring that setup and onsite installations are completed efficiently and to the highest standard.

Why AIS Technology?

Headquartered in Essex, AIS Technology has engineers distributed across the South and Midlands. Our expert help desk is included in all our service levels, and if a site visit is required we can usually dispatch an engineer the same day. AIS Engineers have worked for some of the largest global enterprises, and bring that experience to your business. No other SMB IT Support company can beat us on capability, combined with our competitive rates and partnerships with Microsoft, Dell, Cisco and others - we believe we offer the best value IT services on the market.

24/7/365 help desk
Managed WiFi
Enterprise-level support
Same-day site deployment
Cybersecurity Specialists
Project Consultancy
Structured Cabling
Hardware Rental
Business broadband

Testimonials

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"As a small business, we reached 18 staff earlier this year (now at 35) and began to struggle with IT infrastructure & concerns over security as we grew. After researching the options, I came across Chris at AIS, and with his vast previous experience overseeing the IT for huge international businesses I felt secure in proceeding to instruct his team"

★★★★★

∞ Access Infinity

"The team has been super-responsive to any IT support requests from our team, even those beyond Microsoft and handled scaling up our service requests with our company growth from 18 - 95, an APAC office, adopting infosec and asset management best practices, website hosting, specialist client compliance management and now supporting us in working towards ISO27001 certification"

★★★★★

klöeber®

"Thanks to AIS we successfully migrated our servers to the cloud and set our employees up on new laptops to work from home. Something that we didn't think was affordable until the team at AIS provided us with different options. Their responses to daily tickets are dealt with quickly and efficiently".

★★★★★

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Let's Connect